

Total No. of Questions : 5]

SEAT No. :

P-3803

[Total No. of Pages : 2

[6025]-102

F.Y. M.B.A.

GC-02 : ORGANIZATIONAL BEHAVIOUR
(2019 Pattern) (Semester - I) (102)



Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates :

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.

Q1) Answer any 5 (2 marks each) :

[10]

- a) Define OB.
- b) Write any two names of contributors of evolution of O.B.
- c) What are the components of Emotional Intelligence?
- d) What is Perception?
- e) Explain Locals of control.
- f) What is constructive conflict?
- g) Write any two names of formal groups.
- h) Name 2 contents of theories of Motivation?

Q2) Answer (any 2) [5 marks each] :

[10]

- a) Explain Johari Window with neat diagram.
- b) Explain 3 components of attitude.
- c) What are the 5 stages of group development.

Q3) a) What is a complementary transaction? Explain with an example. [10]

OR

- b) How will central Tendency and halo-effect in perception affect performance appraisal process?

P.T.O.

Q4) a) Explain Autocratic Model of OB and discuss where can we use. [10]

OR

b) Compare and Contrast Managers Vs Leaders.

Q5) a) Examine any two strategies of Change Management and discuss where they can be used? [10]

OR

b) What Strategies Bank Managers are using to manage a stress, employees in the month of March?

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