

Total No. of Questions : 5]

PB-2062

SEAT No. :

[Total No. of Pages : 2

[6201]-204

M.B.A.

**GC - 10 - 204: Operations & Supply Chain Management
(Semester - II) (2019 Revised Pattern)**

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Each question carries 10 marks.*
- 3) *Each question has an internal options.*
- 4) *Use of non-scientific calculator is permitted (as applicable)*

Q1) Solve any five out of Eight following sub questions : [10]

- a) Define process layout.
- b) State the full of VED & GOLE.
- c) Enlist the any four key principles of TQM.
- d) Define logistics management.
- e) Recall the concept of Internal customer.
- f) List 2 examples of batch production.
- g) Give the roles of production planning & control (PPC)
- h) Define scheduling.

Q2) Solve any two out of Three : [10]

- a) Explain service blue printing.
- b) Identify & Express Ethical & Environmental Issues in operations management.
- c) Explain the key Issues of supply chain management.

P.T.O.

Q3) a) Differentiate various reasons behind capacity planning. [10]

OR

b) Illustrate various reasons behind forecasting as a planning tool.

Q4) a) Discuss continuous and Intermittent operation process. [10]

OR

b) Classify inventories & appraise seasonal, decoupling, cyclic, pipeline & safety Inventory with example

Q5) a) Compose generalized supply chain for automobile accessories manufacturing company (consider Assumption). [10]

OR

b) Design the service system for e-SCM.

